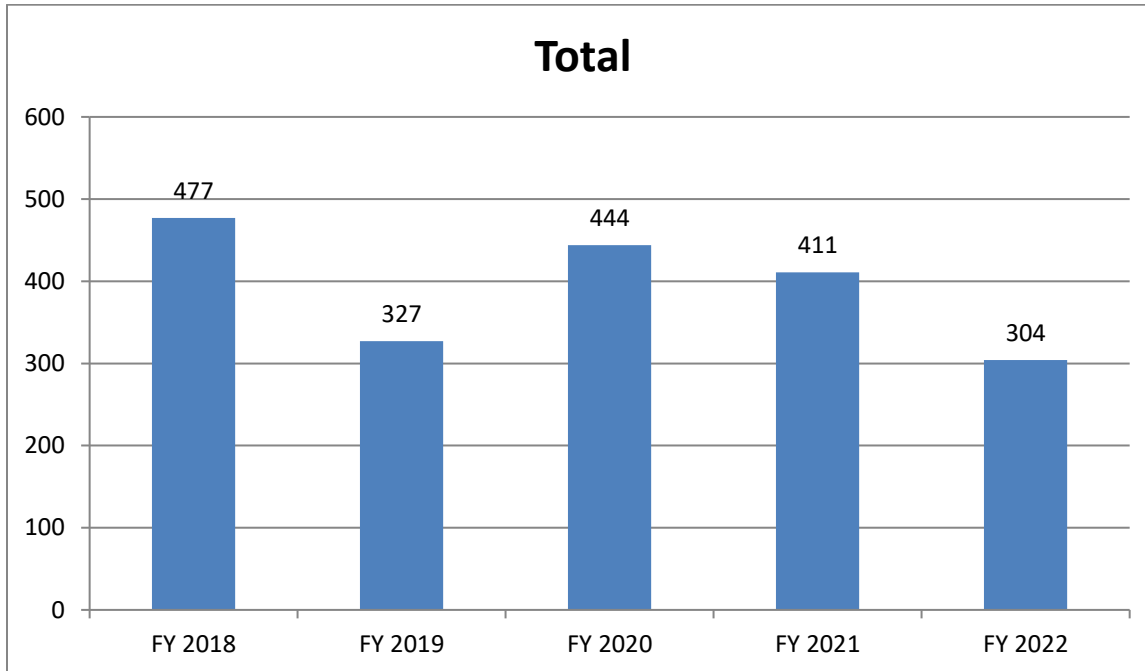


WRC Annual Performance Improvement Summary FY 2022

REFERRALS:



NO SHOW RATES:

Fourth quarter No Show Rate: 3 (no shows) / 47 (scheduled intakes) = .06%

Third quarter No Show Rate: 8 (no shows) / 62 (scheduled intakes) = 13%

Second quarter No Show Rate: 4 (no shows) / 54 (scheduled intakes) = .07%

First Quarter No Show Rate: 17 (no shows) / 62 (scheduled intakes) = 27%

WAITING LIST: Average wait times

	First Quarter	Second Quarter	Third Quarter	Fourth Quarter	Average Wait Time
Priority and non-priority	11	7	9	9	9 days

ANNUAL REPORT INFORMATION

Major Unusual Incidents (MUI's):

There were no MUI's filed this Fiscal Year.

Health and Safety:

Internal Monthly Severe Weather Inspections

1. Storm kits needed replacements due to missing items and expired items.

Quarterly Facility Safety Inspection Sheets

1. Loose or torn carpet in main center and houses pose trip hazard for clients and staff.
2. Exterior doors of main center in need of repair/replacement i.e. those in family room, dining room, and nurses' station